



PROJECT NOTIFICATION

Reference No.: 735

Date of Issue	4 November 2025
Project Code	25-CP-25-GE-TRC-A
Title	Training Course on Upskilling and Reskilling the Public-sector Workforce
Timing	2 February 2026–6 February 2026
Hosting Country(ies)	India
Venue City(ies)	Chennai
Modality	Face-to-face
Implementing Organization(s)	National Productivity Council, India
Participating Country(ies)	All Member Countries
Overseas Participants	19
Local Participants	6
Closing Date	28 November 2025
Remarks	Not Applicable

Objectives	Understand the need to improve productivity through digitalization in the public sector, identify emerging skill gaps, enable participants to design effective upskilling and reskilling strategies, and analyze case studies to foster comparative insights and adaptable solutions.
Rationale	Rapid digital transformation is outpacing the current skills and capabilities of many civil servants. Limited access to structured, forward-looking reskilling and upskilling programs has created gaps in digital literacy, data-driven decision-making, and innovation readiness. Future-ready civil servants boost agility, innovation, and productivity and deliver citizen-centered services efficiently.
Background	Rapid digitalization of public-sector operations has exposed critical skill gaps, particularly in data literacy, AI, and adaptive service delivery. These hinder institutional agility, responsiveness, and the ability to meet evolving citizen expectations. The APO publication Reskilling Workers for Enhancing Labor Productivity in Asia (2023) highlights the role of governments and industries in designing and implementing reskilling initiatives. The APO initiated the Workshop on Reskilling the Public-sector Workforce in 2024. This year's training course will focus more on how to use new methodology to tackle issues and challenges affecting public-sector workforces, including digitalization. This aligns with APO efforts to promote public-sector productivity in its members. Participants will also discuss effective upskilling and reskilling programs for public servants to strengthen public trust, attract and retain talent, improve productivity, and build institutional resilience.
Topics	Identifying and addressing skill gaps in the public sector; Frameworks for upskilling and reskilling strategies; Promoting digital literacy and continuous learning; and Sharing and analyzing case studies to foster comparative insights and adaptable solutions.
Outcome	Upskilling and reskilling initiatives are introduced to identify and address skill gaps while fostering a culture of continuous learning, ultimately enhancing the responsiveness and productivity of the public sector.
Qualifications	Representatives of the ministry or department responsible for managing and developing public-sector human resources.

Please refer to the implementation procedures circulated with this document for further details.



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